



## Scope of Services

### **Rapid Re-Housing**

This program is a 24-month subsidized housing program and is designed to assist participants with safe and affordable housing while they are on a journey of healing, self-efficacy, self-discovery, and independence. However this journey may look, Amirah is here to walk alongside participants in this program. During the rapid re-housing program, participants work with a case manager and a broader Care Team who create stability plans alongside participants and help each woman meet her individual goals. The goals of case management services are to connect each participant to resources and assist them in finding permanent housing. Additional services, including clinical support, peer mentorship, and community resources are available to all rapid re-housing participants through Amirah's Community Resource Center.

1. Participants receive a new bedframe and mattress, as well as assistance from Amirah's Operations Manager to identify and acquire needed household items.
2. The Rapid Re-Housing program operates on a sequential leasing system. Participants sign a sublease for 1-3 months at a time, dependent on their needs and the ability of the program to meet their needs.
3. The case manager will complete weekly scheduled home visits for the first three months, then will move to twice monthly. After 6 months, home visits will be scheduled monthly or more as needed by the case manager and participant.
4. The participant and care team work together to identify long-term goals for the program and beyond.
5. The participant and case manager will create monthly goals for the participant, in alignment with their long-term goals.
6. The Rapid Re-Housing Program is designed to be a pathway to independence. Once participants are receiving an income, they will begin paying a portion of their rent, which will not exceed 30% of their income or \$600 per month, whichever is less. Participants will slowly progress toward this threshold within six months after beginning to receive an income, starting at 5% and calculating a new percentage each month with their case manager.
7. All participants are required to participate in a basic financial management and budgeting course. This is the only programmatic requirement to remain in the program.
8. Rapid Re-Housing participants maintain an emergency contact on file with Amirah staff. The emergency contact will be contacted in the event the participant is a no show/no contact for 7 days.

### Program Participation

The characteristics of the target population for which Amirah's Rapid Re-Housing program is designed include the following:

- Involvement in the commercial sex trade
- Desire to live in an apartment alone
- History of pursuing sobriety
- Displays basic life skills of maintaining stable housing
- Does not qualify for a status of chronic homelessness (CH) according to HUD's definition of CH

### **Supportive Services**

- Lived-experience and peer mentorship; life coaching
- Case Management:
  - Assistance with applying to government resources such as, SSI/SSDI, SNAP benefits, cash assistance, unemployment, MassHealth, Assurance phone and other assistance programs.
  - Referrals to community resources such as local food pantries, job training programs, educational services, parenting classes, and childcare.



- Assistance with locating a mental health provider, PCP, dentist, OBGYN and other healthcare providers.
- Assistance with obtaining documents such as health insurance card, medical records, State ID, license, social security card, and birth certificate.
- Safety planning.
- Housing applications.
- Legal advocacy referrals.
- Assistance with achieving goals on DCF action plans.
- Referrals to substance use treatment if applicable.
- Recovery coach referrals.
- Groups and clinical support at the Community Resource Center.
- Initial support regarding transportation navigation.
- Utility assistance upon request for up to 3 months at a time or review.
- Economic stability planning: education, career goals, scholarship search, planning education funding, etc.
- Budgeting, financial education, and financial health.

#### Participation in Supportive Services

- Supportive services are available to all Rapid Re-Housing participants and non-residential clients seeking additional support while exiting the commercial sex trade. Non-residential clients are not required to be working with any other service provider in order to access services. All supportive services are free and confidential.